

Respect for Guardians

The Property Guardian Charter from Ad Hoc

Partnering with you to protect and secure

Our promise to you forms a key part of our business relationship as custodians and accommodation providers. Open and honest at all times, we are committed to a win/win relationship based on mutual trust and respect. We have signed up to a seven point charter and hope you will too.



Respectful Open communication from the moment you get in touch, we'll treat you as our/a partner. We will give you all the information you need so that you can come on a journey with us.



Ethical Unique and interesting properties for you to live or work in at a price that is affordable for you.



Sustainable Low cost accommodation. Regenerating properties and bringing them back to life to help improve local communities.



Professional Approachable, flexible and always willing to "find a solution".



Experts You can count on us. With 10 years' experience in the UK and over 25 years' experience in Europe we've got you covered regarding the things that matter to you, like health and safety and fire safety.



Collaborative We're on hand. Every step of the way. Any problems? Let us know and we'll work with you to get it fixed.



Transparent There's no need for small print here. What you see is what you get, every time. Guardians only need to give 28 days' notice to leave the scheme. We will give a minimum of 28 days' notice and we always do our best to try and re-accommodate you.